

Broadband Internet Services

Service	Download	Upload	Data Plan	Monthly
FreeNet	2 Mbps	1 Mbps	Unlimited	\$0.00
Essential	400 Mbps	10 Mbps	Unlimited	\$46.99
Ultimate	600 Mbps	20 Mbps	Unlimited	\$59.99
Supreme	1,000 Mbps	20 Mbps	Unlimited	\$79.99
Fiber 400 ¹	400 Mbps	400 Mbps	Unlimited	\$46.99
Fiber 600 ¹	600 Mbps	600 Mbps	Unlimited	\$59.99
Fiber 1 Gig ¹	1,000 Mbps	1,000 Mbps	Unlimited	\$79.99
Fiber 2 Gig ¹	2,000 Mbps	2,000 Mbps	Unlimited	\$99.99
Fiber 4 Gig ¹	4,000 Mbps	4,000 Mbps	Unlimited	\$119.99
Fiber 6 Gig ¹	6,000 Mbps	6,000 Mbps	Unlimited	\$139.99
Fiber 10 Gig ¹	10,000 Mbps	10,000 Mbps	Unlimited	\$159.99
Internet Service Add-Ons				
Internet Equipment Fee				\$10.00

¹ Available in fiber areas only.

Brainiacs Services

Brainiacs Services	
Brainiacs Lite	\$10.00
Brainiacs Lite Prepaid ²	\$100.00
SmartNet ³	\$15.00
SmartNet Beacon	\$5.00
Brainiacs Equipment Options	
SmartNet Add'l Hub	\$8.00
SmartNet Beacon	\$149.99
Brainiacs Suite of Products	
Bark Jr ⁴	\$0.00
Bark Premium	\$12.99
Bark Home	\$79.99
Cybersecurity Advanced	\$13.99
Cybersecurity Ultimate	\$17.99
WTFast Single	\$7.99
WTFast Family	\$15.99

All prices listed are monthly unless noted.

² Annual charge.

³ SmartNet Activation is required and includes whole-home certification.

⁴ Bark Jr is included in all MaxxSouth Broadband speed plans.

HD Cable TV Services

Basic (includes retransmission fee of \$24.74)	\$49.97
Expanded Basic	\$177.35
Streaming TV Service	
MaxxSouth TV Select	\$54.99
Add 1 Stream	\$5.00
Streaming Box	\$6.00
StreamTV	
StreamTV (requires Basic)	\$8.99
50 Additional DVR Hours	\$5.00
Additional Streams	\$5.00
Streaming Box	\$6.00
StreamTV Ultra	\$12.99
Pak Add-Ons (StreamTV or converter required)	
Digital Basic	\$20.50
Digital Plus	\$9.45
HD Ultra	\$6.95

Cable TV Equipment Options

HD DTA	\$5.99
Cable Card	\$3.95
Digital Converter	\$8.95
HD Converter	\$9.95
HD/DVR	\$9.95

Premium Entertainment

MGM+	\$6.99
Paramount+ with SHOWTIME & The Movie Channel	\$17.95
Cinemax	\$14.70
HBO	\$23.70
Starz/Encore	\$20.70

Streaming Entertainment

MGM+	\$6.99
HBO Max	\$23.70

On Demand/PPV

Movies/Adult Titles	Varies
---------------------	--------

Digital Home Phone Services

Digital Home Phone	\$19.99
Digital Home Phone Add-Ons	
Non-Listed	\$5.00
Non-Published	\$5.00
Phone Modem	\$10.00
Additional Voicemail	\$4.95
Additional Phone Line	\$20.00

Mobile Phone Services

MaxxMobile ⁵	
5 GB Data ⁶	\$24.99
30 GB Data ⁶	\$29.99
50 GB Data ⁶	\$39.99

All prices listed are monthly unless noted.
⁵ Broadband Internet Service is required to purchase MaxxMobile.
⁶ After purchase, customers who unsubscribe from Broadband Internet Service pay \$20.00 more per line and must still subscribe to HD Cable TV and/or Home Phone Service.

Other Billed Items

Service Assurance Plan	\$3.95
Channel Guide	\$4.25
AutoPay Opt-Out	\$5.00
Mailed Printed Statement Fee	\$5.00
Service Restart Fee	\$40.00
Change of Service (automated)	\$5.00
Change of Service (separate trip)	\$40.00
Payment Late Fee	\$5.00
Returned Check Fee	\$40.00
Service Call Fee	\$50.00
Additional Service Call Charge (charged in 1/4 hour increments for calls lasting over 1 hour)	\$12.50
Standard Video Installation (up to 2 outlets)	\$49.95
Additional Outlet	\$20.00
SmartNet Installation	\$120.00
Standard Internet Installation	\$99.95
Standard Phone Installation	\$99.95
Phone Line Activation	\$20.00
Add/Change Phone Number	\$20.00
Relocate Phone Service or Number	\$30.00
Additional Phone Jack (same trip)	\$20.00
Additional Phone Jack (separate trip)	\$40.00
Collections Fee	\$35.00
Non-Pay Reconnection Fee (days 45-51)	\$12.00
Remote Control Purchase	\$10.00

Unreturned Equipment

WiFi Beacon	\$50.00
Video Streaming Box	\$85.00
TiVo Converter Box	\$100.00
Coax Modem	\$100.00
WiFi Router/Hub	\$130.00

If mailing your payment, please send to P.O. Box 10027 Toledo, OH 43699

800.457.5351

This document includes information and rates in effect on the publication date. Subject to change without notice. The rates contained herein are stand-alone retail rates when you subscribe to only one service. Special stand-alone rates may be offered by MaxxSouth Broadband from time to time.
© 2026 MaxxSouth Broadband. MXS240100 Effective 9/23/26