

## Residential Rates

(The rates below are stand-alone retail rates when you subscribe to only one service.  
Special stand-alone rates may be offered by MaxxSouth Broadband from time to time.) All Prices are monthly unless noted.

### BROADBAND INTERNET SERVICES – SPEEDS AND RATES MAY VARY PER MARKET

SERVICE	DOWNLOAD	UPLOAD	DATA PLAN	MONTHLY
FreeNet	2 Mbps	1 Mbps	UNLIMITED	\$0.00
Starter	150 Mbps	5 Mbps	UNLIMITED	\$46.99
Essential	400 Mbps	10 Mbps	UNLIMITED	\$59.99
Ultimate	600 Mbps	12 Mbps	UNLIMITED	\$79.99
Supreme	1,000 Mbps	20 Mbps	UNLIMITED	\$99.99
<sup>1</sup> Fiber 200	200 Mbps	200 Mbps	UNLIMITED	\$46.99
<sup>2</sup> Fiber 400	400 Mbps	400 Mbps	UNLIMITED	\$59.99
<sup>2</sup> Fiber 600	600 Mbps	600 Mbps	UNLIMITED	\$79.99
<sup>2</sup> Fiber 1 Gig	1,000 Mbps	1,000 Mbps	UNLIMITED	\$99.99
<sup>2</sup> Fiber 2 Gig	2,000 Mbps	2,000 Mbps	UNLIMITED	\$149.99
<sup>2</sup> Fiber 4 Gig	4,000 Mbps	4,000 Mbps	UNLIMITED	\$249.99
<sup>2</sup> Fiber 6 Gig	6,000 Mbps	6,000 Mbps	UNLIMITED	\$499.99
<sup>2</sup> Fiber 10 Gig	10,000 Mbps	10,000 Mbps	UNLIMITED	\$999.00

### INTERNET EQUIPMENT

Internet Equipment Fee \$10.00

<sup>1</sup> Available in Non-Fiber Areas Only. Includes Internet Modem.  
<sup>2</sup> Available in Fiber Areas Only.  
<sup>3</sup> Speed Includes Starter and Booster.

### BRAINIACS SERVICES

Brainiacs Lite	\$10.00
Brainiacs Lite Prepaid	\$100.00
SmartNet	\$15.00
Bitdefender	\$2.99
SmartNet Beacon	\$5.00

### BRAINIACS EQUIPMENT OPTIONS

SmartNet Add'l Hub	\$8.00
SmartNet Beacon	\$149.00

### BRAINIACS SUITE OF PRODUCTS

BARK Jr.	\$0.00
BARK Premium	\$12.99
BARK Home	\$79.99
WTFast Single	\$7.99
WTFast Family	\$15.99

All prices are monthly unless noted.  
+ One-time annual charge.  
- SmartNet Activation is required and includes Whole Home certification.  
\* Equipment options available for purchase.

### PREMIUM ENTERTAINMENT

MGM+	\$6.99
Showtime & The Movie Channel	\$17.95
Cinemax	\$14.70
HBO	\$23.70
Starz/Encore	\$20.70

### STREAMING ENTERTAINMENT

MGM+	\$6.99
MAX	\$23.70

### DIGITAL HOME PHONE SERVICES

Digital Home Phone	\$19.99
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### DIGITAL HOME PHONE ADD-ONS

Non-Listed	\$5.00
Non-Published	\$5.00
Phone Modem	\$10.00
Add'l Voicemail	\$4.95
Add'l Phone Line	\$20.00

### HD CABLE TV SERVICES

Basic (Includes Reconnection Fee)	\$49.97
Expanded Basic	\$177.35
Retransmission Fee	\$24.74

### STREAMTV

StreamTV (Requires Basic)	\$8.99
50 Additional Hours	\$5.00
Additional Streams	\$5.00
Mobi Ultra	\$12.99
StreamTV Box	\$6.00

### PAK ADD-ONS (STREAMTV OR CONVERTER REQUIRED)

Digital Basic	\$20.50
Digital Plus	\$9.45
HD Ultra	\$6.95

### CABLE TV EQUIPMENT OPTIONS

HD DTA	\$5.99
Cable Card	\$3.95
Digital Converter	\$8.95
HD Converter	\$9.95
HD/DVR	\$9.95

### ON DEMAND/PPV

PPV Events/Movies	VARIABLES
Library Movies	\$2.99 & UP
New Releases	\$3.99 & UP
HD Movies	\$3.99 & UP

### OTHER BILLED ITEMS

Service Assurance Plan	\$3.95
Channel Guide	\$4.25
AutoPay Opt-Out	\$5.00
Mailed Printed Statement	\$5.00
Service Restart Fee	\$40.00
Change of Service (Automated)	\$5.00
Change of Service (Sep Trip)	\$40.00
Payment Late Fee	\$5.00
Returned Check Fee	\$40.00
Service Call Fee	\$50.00
Add'l Service Call Charge	\$12.50
Charged in 1/4 hr increments for calls lasting over 1 hour.	
Standard Installation (2-3 products)	\$99.95
Standard Video Installation (up to 2 outlets)	\$49.95
Additional Outlet	\$20.00
SmartNet Installation	\$120.00
Standard Internet Installation	\$99.95
Standard Phone Installation	\$99.95
Phone Line Activation	\$20.00
Relocate/Change Phone Number	\$20.00
Relocate Phone Service or Number	\$30.00
Additional Phone Jack (Same Trip)	\$20.00
Additional Phone Jack (Sep Trip)	\$40.00
Collections Fee	\$35.00
Non-Pay Reconnection Fee (Day 45-51)	\$12.00
Remote Control Purchase	\$10.00

## UNRETURNED/DAMAGED EQUIPMENT CHARGES

Non Returned/Damaged HD DTA	\$75.00
Non Returned/Damaged MOTO HD DTA	\$75.00
Non Returned/Damaged PACE HD DTA	\$75.00
Non Returned/Damaged PACE DTA 50X	\$50.00
Non Returned/Damaged PACE DTA DX50XU	\$50.00
Non Returned/Damaged DCH100 SD DIG	\$180.00
Non Returned/Damaged DCH200 SD A/D	\$180.00
Non Returned/Damaged DCH200 SD A/D H	\$180.00
Non Returned/Damaged DCH200SD AD NAS	\$180.00
Non Returned/Damaged DCT 1000 SD	\$180.00
Non Returned/Damaged DCT 2000 DAC	\$180.00
Non Returned/Damaged DCT 2000 HITS	\$180.00
Non Returned/Damaged DCT 2000 TELCO	\$180.00
Non Returned/Damaged DCT 2500 DAC	\$180.00
Non Returned/Damaged DCT 2500 HITS	\$180.00
Non Returned/Damaged DCT 2500 SD	\$180.00
Non Returned/Damaged DCT 6200 1WY	\$180.00
Non Returned/Damaged DCT1700 SD	\$180.00
Non Returned/Damaged DCT2000 SD	\$180.00
Non Returned/Damaged DCTT2002/2755 SD	\$180.00
Non Returned/Damaged DCT224/1161NAS	\$180.00
Non Returned/Damaged DIGITAL	\$180.00
Non Returned/Damaged PACE DC100X	\$180.00
Non Returned/Damaged HITS TO HOME NON	\$180.00
Non Returned/Damaged HEARING TIVO	\$200.00
Non Returned/Damaged GRNDSTRM8PRTFXS	\$225.00
Non Returned/Damaged DC900X	\$228.85
Non Returned/Damaged DCH3200 HD DIG	\$230.00
Non Returned/Damaged DCH6200 HD	\$230.00
Non Returned/Damaged DCH6200 HD A/D	\$230.00
Non Returned/Damaged DCH6200HD A/D H	\$230.00
Non Returned/Damaged DCH6200HDAD NAS	\$230.00
Non Returned/Damaged DCT 5100 HD	\$230.00
Non Returned/Damaged DCT6200 HD	\$230.00
Non Returned/Damaged DCX3200 HD D 4	\$230.00
Non Returned/Damaged DCX3400 HD-DVR	\$230.00
Non Returned/Damaged HD 6200 DAC	\$230.00
Non Returned/Damaged HD 6200 HITS	\$230.00
Non Returned/Damaged HDTV 6208 DAC	\$230.00
Non Returned/Damaged HI DEF	\$230.00
Non Returned/Damaged P 700X HD D 4	\$230.00
Non Returned/Damaged PACE CC DC757X	\$230.00
Non Returned/Damaged PACE DC757X HD	\$230.00
Non Returned/Damaged P 702X HD D 4	\$309.35
Non Returned/Damaged P788X DVR500 D4	\$318.55
Non Returned/Damaged DCH 6416 HDDVR	\$329.00
Non Returned/Damaged DCH3416 DVR DIG	\$329.00
Non Returned/Damaged DCH6416 DVR A/D	\$329.00
Non Returned/Damaged DCH6416DVR A/DH	\$329.00
Non Returned/Damaged DCH6416DVRADNAS	\$329.00
Non Returned/Damaged DCT6208 DVR	\$329.00
Non Returned/Damaged DCT6412 HD/DVR	\$329.00
Non Returned/Damaged DCT6412HDDVRDAC	\$329.00
Non Returned/Damaged DCT6416 HD/DVR	\$329.00
Non Returned/Damaged DCT6416HDDVRDAC	\$329.00
Non Returned/Damaged DCX3510-HDVR	\$329.00
Non Returned/Damaged HD-DVR 6412 DAC	\$329.00
Non Returned/Damaged HD-DVR6412 HITS	\$329.00
Non Returned/Damaged P 787 X DVR D 4	\$329.00
Non Returned/Damaged P701 X HD D 4	\$329.00
Non Returned/Damaged PAC7032	\$329.00
Non Returned/Damaged PAC7032 DVR	\$329.00
Non Returned/Damaged PACE C TDC779X	\$329.00
Non Returned/Damaged PACE CC 787XB	\$329.00
Non Returned/Damaged HDTV 6416 DAC	\$329.00
Non Returned/Damaged HDTV 6416 HITS	\$329.00
Non Returned/Damaged CABLE CARD	\$50.00
Non Returned/Damaged CABLE CARD 2W	\$50.00
Non Returned/Damaged CABLE CARD 2WY	\$50.00
Non Returned/Damaged CABLE CARD DAC	\$50.00
Non Returned/Damaged CABLE CARD HITS	\$50.00

## UNRETURNED/DAMAGED EQUIPMENT CHARGES

Non Returned/Damaged EVOL BEACON	\$19.00
Non Returned/Damaged SMARTNET SWITCH	\$20.70
Non Returned/Damaged EVOL ROUTER	\$28.00
Non Returned/Damaged 3.0 WRLE-EMTAAR	\$46.00
Non Returned/Damaged 3.0 MDM-ARRIS	\$48.00
Non Returned/Damaged 3.0 MDM-CISCO	\$48.00
Non Returned/Damaged 3.0 MDM-MOTOROLA	\$48.00
Non Returned/Damaged AMBIT MODEM	\$48.00
Non Returned/Damaged ARRIS MODEM	\$48.00
Non Returned/Damaged CISCO MODEM	\$48.00
Non Returned/Damaged D3.0 MDM-RUCKUS	\$48.00
Non Returned/Damaged ERICSSON MODEM	\$48.00
Non Returned/Damaged MOTOROLA MODEM	\$48.00
Non Returned/Damaged MOTOROLA SB5100	\$48.00
Non Returned/Damaged NETGEAR MODEM	\$48.00
Non Returned/Damaged RCA MODEM	\$48.00
Non Returned/Damaged SA WEBSTAR MODM	\$48.00
Non Returned/Damaged SMC MODEM	\$48.00
Non Returned/Damaged MCRD1/2	\$50.00
Non Returned/Damaged 3.0 ARRIS-24WRL	\$57.50
Non Returned/Damaged JETSTREAM IPTV	\$69.00
Non Returned/Damaged E-STREAM IPTV	\$71.30
Non Returned/Damaged 3.0 EMTA-CISCO	\$75.00
Non Returned/Damaged 3.0 EMTA-MOTRLA	\$75.00
Non Returned/Damaged ARRIS EMTA	\$75.00
Non Returned/Damaged CISCO EMTA	\$75.00
Non Returned/Damaged EVO WALL MOUNT	\$75.00
Non Returned/Damaged 3.0 ARRIS-16CH	\$84.00
Non Returned/Damaged 3.0 WRLS-CISMDM	\$84.00
Non Returned/Damaged 3.0 WRLSMD NETG	\$84.00
Non Returned/Damaged 3.0 WRLSMDM-ARR	\$84.00
Non Returned/Damaged 3.0 WRLSMDM-MOT	\$84.00
Non Returned/Damaged AMBIT WRLS MODM	\$84.00
Non Returned/Damaged MOTO WRLS MODEM	\$84.00
Non Returned/Damaged NETGEAR WRLSMDM	\$84.00
Non Returned/Damaged SA WS WRLS MODM	\$84.00
Non Returned/Damaged SMC WRLS MODEM	\$84.00
Non Returned/Damaged WRLS CISCO MOD	\$84.00
Non Returned/Damaged WRLS RCA MODEM	\$84.00
Non Returned/Damaged WRLS WBSTAR MOD	\$84.00
Non Returned/Damaged GPON ROUTER	\$86.25
Non Returned/Damaged SMARTNET BEACON	\$86.25
Non Returned/Damaged FRC1 STREAM	\$90.00
Non Returned/Damaged 3.1ARRIS/TECH M	\$94.76
Non Returned/Damaged ADTRAN924E	\$95.05
Non Returned/Damaged SMARTNET BEACON	\$99.99
Non Returned/Damaged SMARTNET HUB	\$99.99
Non Returned/Damaged SMARTNET SWITCH	\$99.99
Non Returned/Damaged KAON IPTV BOX	\$100.00
Non Returned/Damaged NETGEAR WRLSRTR	\$100.00
Non Returned/Damaged 3.0 WRLS-EMTACS	\$105.00
Non Returned/Damaged 3.0 WRLS-EMTAMO	\$105.00
Non Returned/Damaged ARRIS WRLS EMTA	\$105.00
Non Returned/Damaged WRLS CISCO EMTA	\$105.00
Non Returned/Damaged WRLS MOTO EMTA	\$105.00
Non Returned/Damaged 3.0 EMTA ARRIS	\$117.19
Non Returned/Damaged SMARTNET HUB	\$119.00
Non Returned/Damaged 3.0 ARRIS-24CH	\$125.00
Non Returned/Damaged ADTRAN 611	\$125.00
Non Returned/Damaged ADTRAN TA374	\$125.00
Non Returned/Damaged ADTRAN TA401	\$125.00
Non Returned/Damaged ADTRAN TA411	\$125.00
Non Returned/Damaged ARRIS EMTA 3.1	\$143.75
Non Returned/Damaged 3.1 ARRIS MODEM	\$150.00
Non Returned/Damaged 3.1 GATEWAY MDM	\$160.00
Non Returned/Damaged 3.1 GATEWAY WLS	\$160.00
Non Returned/Damaged 3.1ARRIS/TCHEMTA	\$160.00
Non Returned/Damaged 3.1 GATE/TCHEMTA	\$160.00