

Residential Rates

(The rates below are stand-alone retail rates when you subscribe to only one service. Special stand-alone rates may be offered by MaxxSouth Broadband from time to time.) All Prices are monthly unless noted.

CABLE TV SERVICES

Basic	\$42.97*
Expanded Basic Package	\$165.35**
Retransmission Fee	\$19.74

Expanded Basic Requires Basic Pricing Includes Retransmission Fee **Pricing Includes Basic and Retransmission Fee

PREMIUM ENTERTAINMENT

HBO Multiplex*	\$23.70
Cinemax Multiplex*	\$14.70
Showtime Unlimited*	\$17.95
Starz/Encore SuperPak*	\$20.70
EPIX*	\$5.99

*StreamTV or Converter Required

STREAMTV GENRE PAKS*

Entertainment Pak	\$27.48
Kids/Family Pak	\$14.14
News Pak	\$13.74
Sports Pak	\$40.59
Movies Pak	\$13.54

*StreamTV Basic Required

TV ADD ONS

Digital Basic	\$20.50
Digital Plus	\$9.45*
HD Ultra	\$6.95*

Digital Plus & HD Ultra Require Digital Basic **StreamTV or Converter Required

STREAMTV SERVICES

StreamTV Basic	\$42.97*
StreamTV Expanded Basic	\$165.35*
Retransmission Fee	\$19.74
StreamTV Trigger	\$7.99
StreamTV Equipment	\$6.00
Additional Streams	\$5.00**
50 Add'l DVR Hours	\$5.00***

StreamTV Expanded Basic Requires StreamTV Basic **Pricing Includes StreamTV Basic & Retransmission Fee *** Maximum of 10 Streams per account

*** Maximum of 500 GB Storage per account

ON DEMAND/PPV*

PPV Events/Movies	VARIABLES
Library Movies	\$2.99 & UP
New Releases	\$3.99 & UP
HD Movies	\$3.99 & UP

*On Demand/PPV Requires Converter

PREMIUM STREAMING

EPIX	\$5.99
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MaxxSouth Premium Required

TV SERVICES DIGITAL EQUIPMENT

Digital Converter	\$8.95
HD Converter	\$9.95
HD/DVR Converter	\$9.95
DTAs	\$2.99
HD DTAs	\$4.99
CableCARD	\$3.95

INTERNET SERVICES - SPEEDS AND RATES MAY VARY PER MARKET

SERVICE	DOWNLOAD	UPLOAD	DATA PLAN	MONTHLY
FreeNet	2 MBPS	1 MBPS	UNLIMITED	\$0.00 ^{1,2}
ACP	105 MBPS	20 MBPS	UNLIMITED	\$30.00 ^{1,2,3}
ACP	105 MBPS	105 MBPS	UNLIMITED	\$30.00 ^{1,2,4}
Starter Internet150	150 MBPS	5 MBPS	UNLIMITED	\$39.99 ^{1,2}
Essential Internet 250	250 MBPS	10 MBPS	UNLIMITED	\$54.99 ^{1,2}
Ultimate Internet 550	550MBPS	12 MBPS	UNLIMITED	\$69.99 ^{1,2}
Supreme Internet 1 GIG	1000 MBPS	20 MBPS	UNLIMITED	\$89.99 ^{1,2}
Fiber 250	250 MBPS	250 MBPS	UNLIMITED	\$39.99 ^{1,4}
Fiber 550	550 MBPS	550 MBPS	UNLIMITED	\$54.99 ^{1,4}
Fiber 1 GIG	1000 MBPS	1000 MBPS	UNLIMITED	\$69.99 ^{1,4}
Fiber 2000	2000 MBPS	2000 MBPS	UNLIMITED	\$99.99*
Fiber 4000	4000 MBPS	4000 MBPS	UNLIMITED	\$249.99*
Fiber 6000	6000 MBPS	6000 MBPS	UNLIMITED	\$499.99*
Fiber 10000	10,000 MBPS	10,000 MBPS	UNLIMITED	\$999.00*

1 - Available in select Fiber Areas Only 2 - Speed Includes Internet modem, 3 - Speed Includes StreamTV, 4 - Available in Fiber Areas Only 5 - Must Qualify for ACP via MaxxSouth.com/ACPND

INTERNET EQUIPMENT

Wired Modem Rental	\$10.00
Wireless Modem Rental	\$10.00

BRAINIAC SERVICES

SmartNet	\$15.00
SmartNet Beacon	\$5.00
Brainiacs Lite	\$10.00
BitDefender	\$2.99

DIGITAL PHONE SERVICES

Digital Phone	\$19.99
eMTA Phone Modem	\$10.00
Wireless eMTA Phone Modem	\$10.00
Additional Phone line	\$18.20
Additional Voicemail (2-4 Accounts)	\$4.95
Operator Assistance (411)	\$1.00 per use
Directory Assistance	\$1.50 per use
Directory Listing	FREE
Non-Published Listing & Non-Listed Rate	\$5.00
Long Distance Calls	VARIABLES

*eMTA required

INSTALLATION & ONE TIME CHARGES

Standard Installation (2 or 3 products – Video, Internet, Phone) ⁹	\$99.95
Standard Video Installation (up to 2 outlets) ⁹	\$49.95
Additional Video Outlet (same trip as install) – each	\$20.00
Additional Video Outlet (separate trip) – up to 2 outlets	\$49.95
Multi-Room DVR Installation	\$99.95
SmartNet Installation	\$120.00
Remote Control Purchase	\$10.00
GPON Wireless Router Purchase	\$130.00
Standard Internet Installation ⁹	\$99.95
Standard Digital Phone Installation (up to 4 jacks) ⁹	\$99.95
Digital Phone Line Activation	\$20.00
Add/Change Phone Service or Phone Number	\$20.00
Relocate Phone Service or Phone Number	\$30.00
Additional Jack (same trip as install) – each	\$20.00
Additional Jack (separate trip) – up to 2 jacks	\$40.00
Returned Check Fee	\$40.00
Collections Fee	\$35.00
Late Fee/Past Due Collections	\$5.00
Non-Pay Day 45-51 Reconnection Fee	\$12.00
Reconnection of Services	\$40.00
Service Call, minimum 1 hour charge	\$50.00
Additional Service Call Charge – (charged in ¼ hour increments for calls lasting over 1 hour)	\$12.50
Change of Service – automated upgrade	\$5.00
Change of Service – separate trip upgrade	\$40.00
HD Converter Deposit	\$200.00
HD/DVR Converter Deposit	\$200.00
Multi-Room DVR HD Converter Deposit	\$200.00
Multi-Room DVR Storage Device Deposit	\$100.00
Non Returned/Damaged Digital Converter	\$180.00
Non Returned/Damaged HD Converter	\$230.00
Non Returned/Damaged HD/DVR Converter	\$318.55
Non Returned/Damaged Multi-Room HD/DVR Converter	\$309.35
Non Returned/Damaged Multi-Room DVR Storage Device	\$228.85
Non Returned/Damaged Standard DTA	\$50.00
Non Returned/Damaged High-Definition DTA	\$75.00
Non Returned/Damaged E-Stream Converter	\$71.30
Non Returned/Damaged Jetstream Converter	\$69.00
Non Returned/Damaged CableCARD	\$50.00
Non Returned/Damaged Cable Modem	\$48.00
Non Returned/Damaged Wireless Cable Modem	\$84.00
Non Returned/Damaged 3.0 Wireless Modem	\$57.50
Non Returned/Damaged GPON Wireless Router	\$86.25
Non Returned/Damaged DOCSIS 3.1 Wired Modem	\$160.00
Non Returned/Damaged Netgear Wireless Router	\$100.00
Non Returned/Damaged 3.1 Modem	\$94.76
Non Returned/Damaged Gateway Modem	\$95.05
Non Returned/Damaged 3.1 Gateway Wireless Modem	\$130.80
Non Returned/Damaged 3.0 eMTA (Phone Modem)	\$117.19
Non Returned/Damaged 3.1 Wireless Modem	\$138.00
Non Returned/Damaged 3.1 eMTA (Phone Modem)	\$143.75
Non Returned/Damaged 3.0 Wireless eMTA (Phone Modem)	\$46.00
Non Returned/Damaged SmartNet Beacon	\$86.25
Non Returned/Damaged SmartNet Hub	\$98.90
Non Returned/Damaged SmartNet Switch	\$20.70
Non Returned/Damaged Remote Control	\$10.00
Non Returned/Damaged Power Cord	\$15.00
Service Assurance Plan	\$3.95/month



If you are mailing your payment, please send to
P.O. Box 10027 Toledo, OH 43699

800.457.5351

MaxxSouth.com