



IMPORTANT NOTICE REGARDING YOUR MAXXSOUTH BROADBAND SERVICES

Dear Valued Customer:

MaxxSouth Broadband is proud to be your television service provider. As we continue to maximize the services we provide to our communities, we have upgraded our network to deliver maximum service capability to homes and businesses in Ripley, Blue Mountain, Falkner, and Tippah County areas.

In our efforts to continue bringing you the best high-definition cable television services available, we will be eliminating your outdated cable television packages and moving you to one of our updated MaxxSouthTV packages.

MaxxSouthTV is an IPTV (Internet Protocol Television) service that delivers cable TV exclusively through MaxxSouth Broadband Internet. This platform will allow you to enjoy more television channels and the ability to stream and watch your favorite television shows on multiple devices (TV, laptop, smartphone).

As of May 1, your current lineup and equipment will no longer work due to changes made by the FCC. Some of the channels you will now receive as part of your MaxxVision Plus subscription are:

- CBS Sports, channel 25
- Golf Channel, channel 33
- MSNBC, channel 39
- Disney Jr., channel 61
- Oxygen, channel 66
- Fox Business Network, channel 87
- NBC Sports, channel 28
- CNBC, channel 36
- Bravo, channel 59
- Lifetime Movie Network, channel 62
- WGN, channel 86
- BBC America, channel 108

Please enjoy your updated package and be on the lookout for more great service opportunities with MaxxSouth's digital phone and high-speed internet services coming to your area.

One of our representatives will be contacting you shortly to schedule your conversion as we will need to install new equipment and show you how your new service will work. Should you wish to contact us sooner, please call 800-457-5351.

We appreciate having you as a MaxxSouth Broadband customer and look forward to continue providing you the best options and value for all your telecommunication needs.

Sincerely,

Your MaxxSouth Broadband Service Team

*Separate subscriptions and/or equipment may be required for some of these channels, services and features.