

## THE BEST DEALS:

Get significant monthly price reductions when you bundle two or more of our services....Call MaxxSouth Broadband for more details!

**800.457.5351**

(The rates below are stand-alone retail rates when you subscribe to only one service. Special stand-alone rates may be offered by MaxxSouth Broadband from time to time.)

### TV SERVICES (MONTHLY RATES)

Basic <sup>1</sup>	\$29.99
Expanded Basic <sup>1</sup>	\$128.62
Basic & Expanded Basic Package <sup>1</sup>	\$141.37
MaxxSouth Vision Basic	\$29.99
MaxxSouth Vision Plus	\$141.37
Digital Basic <sup>2</sup>	\$19.00
Digital Plus <sup>2,3</sup>	\$9.45
HD Ultra <sup>3,5</sup>	\$6.95
HBO Multiplex <sup>2</sup>	\$23.70
Cinemax Multiplex <sup>2</sup>	\$14.70
Showtime Unlimited <sup>2</sup>	\$20.70
Starz/Encore SuperPak <sup>2</sup>	\$20.70
Retransmission Fee	\$12.75
PAY PER VIEW <sup>4</sup>	
Adult	Varies
Events	Varies
MaxxSouth ON DEMAND <sup>4</sup>	
Library Movies	\$2.99 & up
New Releases	\$3.99 & up
HD Movies	\$3.99 & up

### TV SERVICES DIGITAL EQUIPMENT (MONTHLY RATES)

Digital Converter	\$8.95
HD Converter	\$9.95
HD/DVR Converter	\$16.95
CableCARD	\$1.95
Jetstream Converter	\$6.00
E-Stream Converter	\$6.00
MaxxSouth TV Additional Streams	\$5.00
MaxxSouth TV 50 Additional DVR Hours	\$5.00

### INTERNET SERVICES<sup>7</sup> (MONTHLY RATES) – SPEEDS AND RATES MAY VARY PER MARKET

MaxxSpeed 1 Gigabit (up to 1 Gbps download / 1 Gbps upload) <sup>10</sup>	\$110.00
MaxxSpeed 1000 Mbps (up to 1,000 Mbps download / 15 Mbps upload)	\$100.00
MaxxSpeed 250 (up to 250 Mbps download / 250 Mbps upload)	\$90.00
MaxxSpeed 250 (up to 250 Mbps download / 10 Mbps upload)	\$80.00
MaxxSpeed 105 (up to 105 Mbps download / 105 Mbps upload)	\$75.00
MaxxSpeed 105 (up to 105 Mbps download / 5 Mbps upload)	\$75.00
MaxxSpeed 40 (up to 40 Mbps download / 40 Mbps upload)	\$55.00
MaxxSpeed 40 (up to 40 Mbps download / 3 Mbps upload)	\$55.00
MaxxSpeed 25 (up to 25 Mbps download / 2 Mbps upload)	\$35.00
SmartNet	\$11.99
Cable Modem	\$10.00
Wireless Cable Modem	\$10.00
GPON Wireless Router	\$10.00
SmartNet Beacon	\$5.00

### DIGITAL PHONE SERVICE<sup>8</sup> (MONTHLY RATES)

Digital Phone	\$50.20
eMTA Phone Modem	\$10.00
Wireless eMTA Phone Modem	\$10.00
Additional Phone line	\$18.20
Additional Voicemail (2-4 Accounts)	\$4.95
Operator Assistance (411)	\$1.00 per use
Directory Assistance	\$1.50 per use
Directory Listing	FREE
Non-Published Listing & Non-Listed Rate	\$5.00

## INSTALLATION & ONE TIME CHARGES

Standard Installation (2 or 3 products – Video, Internet, Phone) <sup>9</sup>	\$99.95
Standard Video Installation (up to 2 outlets) <sup>9</sup>	\$49.95
Additional Video Outlet (same trip as install) – each	\$20.00
Additional Video Outlet (separate trip) – up to 2 outlets	\$49.95
Multi-Room DVR Installation	\$99.95
SmartNet Installation	\$120.00
Remote Control Purchase	\$10.00
GPON Wireless Router Purchase	\$130.00
Standard Internet Installation <sup>9</sup>	\$99.95
Standard Digital Phone Installation (up to 4 jacks) <sup>9</sup>	\$99.95
Digital Phone Line Activation	\$20.00
Add/Change Phone Service or Phone Number	\$20.00
Relocate Phone Service or Phone Number	\$30.00
Additional Jack (same trip as install) – each	\$20.00
Additional Jack (separate trip) – up to 2 jacks	\$40.00
Returned Check Fee	\$40.00
Collections Fee	\$35.00
Late Fee/Past Due Collections	\$5.00
Reconnection of Services	\$40.00
Service Call, minimum 1 hour charge	\$50.00
Additional Service Call Charge – (charged in ¼ hour increments for calls lasting over 1 hour)	\$12.50
Change of Service – automated upgrade	\$5.00
Change of Service – separate trip upgrade	\$40.00
HD Converter Deposit	\$200.00
HD/DVR Converter Deposit	\$200.00
Multi-Room DVR HD Converter Deposit	\$200.00
Multi-Room DVR Storage Device Deposit	\$100.00
Non Returned/Damaged Digital Converter	\$180.00
Non Returned/Damaged HD Converter	\$230.00
Non Returned/Damaged HD/DVR Converter	\$318.55
Non Returned/Damaged Multi-Room HD/DVR Converter	\$309.35
Non Returned/Damaged Multi-Room DVR Storage Device	\$228.85
Non Returned/Damaged Standard DTA	\$50.00
Non Returned/Damaged High-Definition DTA	\$75.00
Non Returned/Damaged E-Stream Converter	\$71.30
Non Returned/Damaged Jetstream Converter	\$69.00
Non Returned/Damaged CableCARD	\$50.00
Non Returned/Damaged Cable Modem	\$48.00
Non Returned/Damaged Wireless Cable Modem	\$84.00
Non Returned/Damaged 3.0 Wireless Modem	\$57.50
Non Returned/Damaged GPON Wireless Router	\$86.25
Non Returned/Damaged DOCSIS 3.1 Wired Modem	\$160.00
Non Returned/Damaged Netgear Wireless Router	\$100.00
Non Returned/Damaged 3.1 Modem	\$94.76
Non Returned/Damaged Gateway Modem	\$95.05
Non Returned/Damaged 3.1 Gateway Wireless Modem	\$130.80
Non Returned/Damaged 3.0 eMTA (Phone Modem)	\$117.19
Non Returned/Damaged 3.1 Wireless Modem	\$138.00
Non Returned/Damaged 3.1 eMTA (Phone Modem)	\$143.75
Non Returned/Damaged 3.0 Wireless eMTA (Phone Modem)	\$46.00
Non Returned/Damaged SmartNet Beacon	\$86.25
Non Returned/Damaged SmartNet Hub	\$98.90
Non Returned/Damaged SmartNet Switch	\$20.70
Non Returned/Damaged Remote Control	\$10.00
Non Returned/Damaged Power Cord	\$15.00
Non Returned/Damaged HDMI/Component Cables	\$5.00

### Service Assurance Plan

\$3.95/month

- CableCARD, DTA, digital converter or digital ready television set with QAM Tuner (not provided by MaxxSouth) is required to view all channels. Forest and Morton require equipment in all outlets.
- CableCARD or digital converter required.
- Digital Basic required.
- Digital converter required.
- HD equipment required.
- Up to three (3) rooms; one converter required per room for full functionality. Multi-room DVR storage device required.
- MaxxSouth Internet service speeds may vary and are not guaranteed. Modem required. For best performance, use of a MaxxSouth-approved cable modem is recommended. A DOCSIS 3.1 modem is required to receive the higher speeds.
- eMTA phone modem required.
- Standard installation fees, when applicable,

Prices shown are for residential service only. Franchise fees, taxes and other regulatory fees not included in above pricing. Some services may not be available in all areas. All prices are monthly charges unless otherwise indicated. Prices and services are subject to change at any time at the discretion of MaxxSouth Broadband. Federal law requires a subscription to Basic