



## **JOB OPPORTUNITY**

### **MAINTENANCE TECHNICIAN**

**Location:** Philadelphia  
**Direct Report To:** Maintenance Technician

#### **Job Responsibilities:**

- Perform overall troubleshooting of cable television service.
- Identify and repair various feeder cable, using Volt Ohm Meter, signal level meters including QAM and analog signals, time domain reflection meter and return system test equipment.
- Identify and repair fiber and nodes using OTDRS and power meters.
- Interface with customers to provide them with knowledge of existing and new services in a professional manner.
- Perform Digital and High Definition installs and service calls using DTV, HDMI and component video connections.
- Perform HSD cable modem installs and service calls working with Windows XP, 98 and NT operating systems.
- Repair signal leakage and decimation.
- Splice all types of cable as required.
- Understanding of RF design and system prints.
- Responsible for the completion of all daily service installation activity scheduled...including completion of work orders, sales orders, vehicle reports and other required paperwork.
- Safely operate all company vehicles and applicable equipment. Maintain tools, equipment and vehicle in good, safe working order.
- Perform Standby system service (on-call) as scheduled by the technical services group.
- Positive, assertive attitude towards improving product and system knowledge. Completion of NCTI courses in current technical level.
- Other duties as assigned.

#### **Job Qualifications:**

- High School Diploma or equivalent education/experience.
- Minimum two (2) years prior cable technical experience.
- Computer literate with knowledge of Windows software.
- Ability to lift 75 pounds.
- Ability to work non-standard hours.
- Customer relations skills.
- Valid driver's license with proven good record.
- Formal electronics training, NCTI, BCT, SCTE or equivalent preferred.
- Must be team oriented, self-motivated and well organized.

An Equal Opportunity Employer