



Welcome to MaxxSouth Broadband!

Dear Valued Customer:

Welcome to MaxxSouth Broadband! We are excited to be your new cable television, high-speed internet and phone provider. On Wednesday, November 1, 2017, MaxxSouth Broadband acquired the broadband operator that serviced your community, Ripley Video Cable.

MaxxSouth Broadband is a subsidiary of Block Communications, Inc. (BCI). BCI has been operating within the cable environment for more than 50 years, with a 117-year history in the communications industry. The company has built a solid reputation because of its total focus on customer service and longstanding tradition to support and give back to the communities it proudly serves. By providing strong community involvement and contributions, MaxxSouth will endeavor to build upon the outstanding legacy created and passed on to us by Ripley Video Cable, who serviced these communities solidly for almost 50 years.

As we make a successful transition from Ripley Video Cable to MaxxSouth, please rest assured that it is "business as usual". Our local phone number and service location in Main Street Ripley will remain the same, providing you the excellent, friendly local customer service you have been enjoying for years. Our mailing address and payment collection methods also remain as they are today. Similarly, over the coming months you may continue to see the Ripley Video Cable name on our communications, service office, vehicles, invoices, website, etc. As we transition into the MaxxSouth name and service environment, we will keep you fully updated.

At MaxxSouth Broadband we are excited about the future, as we bring you new, innovative broadband services. Among other things, we will be launching a fully-digital Video platform, with the highest quality video and audio content, and the addition of dozens of new high-definition channels including MaxxSouth Sports, a one-of-a-kind regional sports network showcasing the communities of central and northern Mississippi. We will also provide free access to our Video-on-Demand (VOD) service, with thousands of hours of programming for the whole family, available at the touch of a button with your digital converter. Finally, we want to take your internet service to a whole new level, providing speeds over 100 megabits per second, so everyone at home can connect multiple devices and enjoy the best online and streaming experience around!

Please call us at 1-800-457-5351 (24 hours a day, 7 days a week), if you have any questions or concerns about this process. Our 100% local customer service team will be happy to help you!

We are honored to be your new telecommunications company, and neighbor. Our commitment is to continue to bring you innovative products and services that set us apart from all other telecommunication companies, providing you best-in-class broadband services with a local touch.

Thank you for allowing us to serve you!

The MaxxSouth Broadband Team