



J O B O P P O R T U N I T Y

Installer/Service Technician

Location: Oxford, MS
Direct Report to: Technical Operations Supervisor
Application Closing Date: December 28, 2018

Job Responsibilities:

- Installation and construction of outside plant, post and pre-wire work, surveys, and related work as required.
- Completion of daily installation route.
- Identification, repair and installation of service cable using a variety of tools and test equipment.
- Interaction with customers to provide them with knowledge of their services in a professional and courteous manner.
- Promote and sell programming services and packages.
- Care and general maintenance of company assigned vehicles, tools, test equipment and safety equipment.
- Proper completion of daily work log, work orders, vehicle log and reports.
- Participate in ongoing Customer Service and technical training as required.
- Overtime may be required; On-call rotation may be required.
- Overall troubleshooting of cable television service; identification and repair of various feeder, and when required, trunk and fiber faults using various tools and test equipment; repair signal leakage and splice all types of cable as required.
- Responsible for the completion of all daily service installation activity scheduled, including, but not limited to the completion of work orders, sales orders and vehicle reports.
- Other duties as assigned.

Job Qualifications:

- High School diploma, G.E.D., or equivalent combination of training and/or experience required.
- Valid driver's license with proven good record.
- Formal electronics training, NCTI, SCTE Certification or equivalent preferred.
- Ability to perform physically demanding work and lift minimum of 75 lbs.
- Ability to work non-standard hours (evenings, weekends, etc.).
- Customer relation skills.
- Team oriented.
- Attendance and punctuality are both essential functions of this position.